

**City & Guilds International ESOL
English for Speakers of Other
Languages**
Communicator Level Sample Paper

*This paper must be returned with
the candidate's work, otherwise the
entry will be void and no result will
be issued.*

Candidate's name (Block letters please)

Centre no **Date**

Time Allowed: 2 hours 30 minutes

- Listening
- Reading
- Writing

Instructions to Candidates

- Answer all the questions.
- All your answers must be written in **ink** not pencil.

For examiner's use only

Question	L1	L2	L3	L4	Total	R1	R2	R3	R4	Total	W1	W2	W3	Total
Candidate's score														
RESULTS: LISTENING					READING					WRITING				
OVERALL RESULT:														

Listening Part 1

You will hear eight sentences twice. Choose the **best** reply to each sentence. Look at the example. If you hear "I've got my driving test tomorrow, I've got my driving test tomorrow" the best reply is (b). Put a circle round the letter of the best reply.

<i>Example:</i>	a)	<i>Congratulations!</i>
	b)	<i>Good luck!</i>
	c)	<i>Many happy returns!</i>
	d)	<i>Well done!</i>

1. a) It's delicious, thank you.
b) I wouldn't, if I were you.
c) I'd prefer some water, please.
d) I'm afraid it's broken.

2. a) Hi, lovely to see you!
b) Good night! Sleep well!
c) It's a beautiful evening.
d) Thank you very much.

3. a) Do you mind?
b) What do you think?
c) How are you?
d) What's the matter?

4. a) Yes, it's nearly half past.
b) Sorry, I left it at home.
c) I could help for an hour.
d) Not at this moment.

5. a) Oh, there it is.
b) I'll open the window.
c) I'm afraid not.
d) I'd love one.

6. a) Can I help you tomorrow?
b) Yes, it looks lovely.
c) Yes, that's very true.
d) Won't that be too dark?

7. a) I didn't realise.
b) I must be late.
c) It's very good.
d) I hope I could.

8. a) If you really want to.
b) It was just too late.
c) I'll be with you in a moment.
d) You can't order me around.

Listening Part 2

You will hear three conversations. Listen to the conversations and answer the questions below. Put a circle round the letter of the correct answer. You will hear each conversation once only. Look at the questions for Conversation One.

Conversation 1

- 1.1 What problem did the woman have?
- a) Tickets were more expensive than she expected.
 - b) She lost something that the bank had given her.
 - c) A Swiss airport official couldn't understand her.
 - d) She had taken the wrong currency with her.
- 1.2 What do you think the woman will do?
- a) get the man to make a complaint.
 - b) write an angry letter.
 - c) ask for some money back.
 - d) forget about it as soon as possible.

Conversation 2

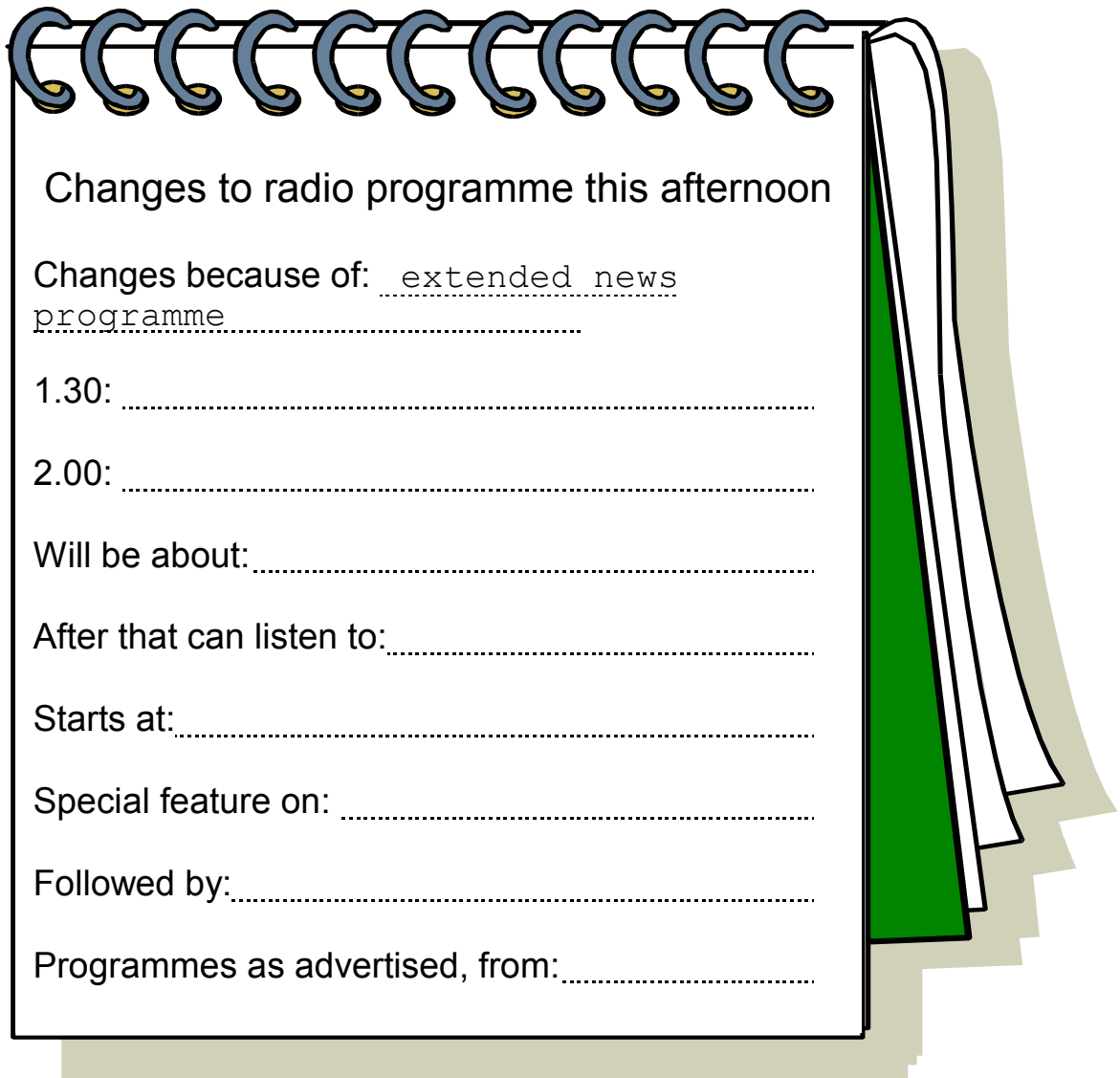
- 2.1 What is the relationship between the speakers?
- a) brother and sister.
 - b) former work colleagues.
 - c) former college friends.
 - d) they met on holiday.
- 2.2 What is the purpose of their conversation?
- a) to arrange an evening out.
 - b) to tell each other about their new friends.
 - c) to tell each other about their new jobs.
 - d) to plan a holiday.

Conversation 3

- 3.1 How is the man feeling?
- a) surprised
 - b) annoyed
 - c) afraid
 - d) worried
- 3.2 How does the woman's attitude compare to the man's?
- a) She feels the same as he does.
 - b) She feels less strongly than he does.
 - c) She feels more strongly than he does.
 - d) She can't understand how he feels.

Listening Part 3

Listen to the radio announcement and complete the notes. **Do not write more than three words for any one answer.** First look at the notes. The first one is done for you. You will hear the announcement twice.



Changes to radio programme this afternoon

Changes because of: extended news programme

1.30:

2.00:

Will be about:

After that can listen to:

Starts at:

Special feature on:

Followed by:

Programmes as advertised, from:

Listening Part 4

Listen to the conversation and answer the questions. Put a circle around the letter of the correct answer. The first one is done for you. First look at the questions. The first one is done for you. You will hear the conversation twice.

Example:

Mr. Dixon is a

- a) postman.
- b) shopkeeper.
- c) supermarket manager.
- d) customer.

1. Why does the woman think Mr Dixon will be unhappy?
 - a) His shop sells cheaper things.
 - b) He has fewer things in his shop.
 - c) He won't be able to use the supermarket.
 - d) People will spend less in his shop.
2. Why does the woman think they might spend more in the supermarket?
 - a) They'll be tempted to buy unnecessary things.
 - b) They'll plan to do their shopping in one place.
 - c) They'll spend more time shopping.
 - d) They'll buy more because everything is cheaper.
3. The man's mother
 - a) uses the supermarket.
 - b) lives near the new supermarket.
 - c) doesn't like driving.
 - d) doesn't own a car.
4. According to the man, people without cars
 - a) will always use the bus.
 - b) won't use the supermarket.
 - c) will move to be near the supermarket.
 - d) can get to the supermarket in other ways.
5. Why does the woman like Mr Dixon's shop?
 - a) It's next to the chemist's.
 - b) He sells clothes pegs.
 - c) He gets things for her.
 - d) It's a small shop.
6. We know that the woman's sister
 - a) lives near a supermarket.
 - b) eats at the supermarket.
 - c) lives with her brother.
 - d) does her shopping in town.

7. The woman thinks

- a) Mr Dixon will sell more eggs.
- b) local suppliers may lose business.
- c) farmers will become truck drivers.
- d) local farmers will produce larger amounts.

8. Who is in favour of the new supermarket?

- a) the man.
- b) the woman.
- c) the man and the woman.
- d) neither the man nor the woman.

Reading Part 1

Read the text and fill the gaps with the sentences A - H. Write the letter of the missing sentence in the box in the correct gap. There are two extra sentences you will not need.

It's a reflex action

Pavlov was renowned for his experiments to prove the existence of reflex, an automatic physical reaction to something. He used dogs salivating in anticipation of their next meal. But reflexes are a little more complicated than that.

Consider a situation we are all likely to be familiar with. You wake up from sleep with a jolt provoked by a nightmare or a bad dream. 1. This is an example of dreaming about a situation you don't want to be in. The sudden alertness is the simplest kind of reflex. 2.

A similar yet in fact very different type, is the conditioned reflex. One instance is the spasm or sudden movement seen in the qualified driver riding as a passenger in another's car. The vehicle makes an unexpected movement. 3. It is as if he wants to find the brake. He does this often without realising it. 4.

Both of these examples are defensive. 5. It is most easily understood in the context of a football match. 6. He miraculously gets past helpless defenders and pushes the ball into the net all by himself. The mystery is why other team-mates sometimes swing out a foot too. They mirror the action for no apparent reason. They are taking a shot 'in sympathy'. This is a typical example of the offensive reflex.

- A A player produces an extraordinary goal.
- B It could be a fall from a cliff edge.
- C Pavlov's dogs reacted in a similar way.
- D The passenger suddenly jams his left foot down into the floor.
- E He reacts automatically to a situation like that.
- F But there are other forms.
- G It may be a reflex fear of flying.
- H Less common is the offensive reflex.

Reading Part 2

Read the six short texts. Each text is incomplete. Choose a, b, c or d to complete the text. Put a circle around the letter of the correct answer. First look at the example.

Example:

Instructions for using this phone.

- Lift the receiver
- Listen for the dialling tone
-
- Wait for connection
- Insert phone-card or coins

a) Replace receiver
b) Dial required number
c) Wait for phone call
d) Pay minimum of £2.00

1

STAFF LIST	
Principal	Margot Mountfound
Director of Studies	Peter Steerforth
.....	Diane Bidgood
Secretary	Jane Mailer
Teachers	Sam Chalker Kate Wordsworth Stella Star

- a) **OFFICE ADMINISTRATOR**
- b) **Office administrator**
- c) **office administrator**
- d) **Office Administrator**

2.

Dear Sir

I am very concerned about the recent increase in vandalism in my neighbourhood. In just the last week three cars parked in the road have been damaged. Children are constantly running over the top in the garage block several top tiles have been broken.

There is an urgent need for more policing in this area.

- a) because
- b) and as a result
- c) and yet
- d) although

3.



MAYA GOLD CHOCOLATE

Traditionally the Maya Indians in southern Belize flavoured their cocoa with spices. We recapture by blending rich dark chocolate with a refreshing twist and a perfect blend of spices.

- a) this
- b) them
- c) those
- d) these

4.



SUNSCAPE TRAVEL

Off-peak Special Offer

Andalucia and Costa Del Sol

Don't miss this great value holiday which gives you the golden opportunity to escape those winter blues. In February southern Spain is warm and sunny, the perfect to take in some of the amazing sights this area has to offer.

- a) time
- b) holiday
- c) week
- d) spot

5.

VOCO MOBILE PHONE	
USER GUIDE	
Content	Page
1. General Information	1
2. Getting Started	2
3. Basic Functions	4
4. Menu Functions	6
5.	9
6. Care and Maintenance	11
7. Safety Precautions	12

- a) Getting Finished.
- b) Learning New Vocabulary.
- c) Battery Information.
- d) Main Courses.

6.

From: Jo
To: Carola
Subject: Party
Hi Carola Great party! The food, well, it was just out of this world and what you've got - especially your boss!!!! Any chance of meeting her again? I can't remember when I last had such a good time. Thanks so much for inviting me. Love Jo

- a) fantastic scenery
- b) delightful relatives
- c) fascinating colleagues
- d) an amazing office

Intentionally Blank

Reading Part 3

Read the four texts below. There are ten questions about the texts. Decide which text (A,B,C or D) tells you the answer to the question. The first one is done for you.

A

THE "SAFETYFIRST" SMOKE DETECTOR

Easy no-wires installation
Battery-missing indicator
Low battery warning
5 year guarantee

ONLY £5.99 OR 2 FOR £9.99

Fires can start any where,
anytime. Be prepared

SO FOLLOW THE FIRE SAFETY CODE

- Keep electrical and gas appliances regularly maintained
- Report gas escapes immediately
- Never leave lighted candles unattended **AND**.....
- **FIT A SMOKE DETECTOR**

B

From: Sarah
To: Tania
Subject: Fire Escape!

Hi Tania

Thanks for the card. Sorry you couldn't make my party – see you anyway in October.

My birthday WAS pretty spectacular but.....not exactly as I'd planned! I only managed to nearly burn our house down! A candle in my bedroom set fire to the curtains - it was dead scary.

It should have been so good - Mum and Dad went out and let me have a few friends round for a pizza and video. We were having a brilliant time until.....the fire alarm went off. I rushed upstairs and found smoke billowing out from my room. It's all a bit of a blur after that - fire engines, ambulance.....I thought Mum and Dad would go wild, but they've been really great.

Love

Sarah

C

HOME ALONE TEENAGE BLAZE

Teenager Sarah Fieldhouse had one birthday surprise too many when fire broke out at her home last night.

Mum and Dad, George and Anne, returned home from the cinema to find fire engines and an ambulance outside their house and flames leaping from an upstairs window.

Fortunately the fire was speedily extinguished and there were no serious casualties.

"My room's wrecked," said 16 year old Sarah, shaken but not stirred after her ordeal. "The firemen were really cool," she added with a cheeky grin, "But I don't think that's the best way to meet them."

D

Dear Mr Goodman

Thank you for returning my call this morning and for your helpful advice.

As discussed, I am enclosing the completed claim form for damages resulting from a fire at my house on 21 September 2004.

I hope I have included all the information you require and that you will be able to process the insurance claim as soon as possible.

Yours sincerely

G. Fieldhouse

Which text:

1. is written to a friend?
2. refers to a telephone conversation?
3. describes a birthday celebration?
4. is a report in a newspaper?
5. gives advice?

B

Which text gives you the answers to the following questions?

6. How did the fire start?
7. How much does a fire warning system cost?
8. Where were Sarah's parents when the fire started?
9. In which month did the fire occur?
10. How did Sarah's parents react after the fire?

Reading Part 4

Read the text and answer the questions. **Do NOT use more than three words in your answer.**
An example is done for you.

WESTBURY WHITE HORSE

The Wiltshire countryside is famous for more than just its rolling hills.
Isn't it time you hopped off the train and had a look?



It's not every day you see a large white horse carved out of a chalk hillside - unless you live in Wiltshire, in which case you probably come across them at every turn. These ancient images create a surprising sight in the landscape and if you're travelling near Westbury, we strongly recommend you stop off and have a look at the Westbury Horse. It's only a three-mile walk from Westbury station.

Altogether nine white horse images can be found on the Wiltshire Downs but only seven are still visible to the naked eye. The exact origins of the Westbury Horse are unclear, though some people believe the original carving depicted King Alfred's horse, Swallow, and commemorated the King's victory over the Danes. Others think it represents an early form of horse worship, since the horse was thought of as a kind of god in prehistoric times and was highly respected by the Celts, Romans and Saxons.

The horse you can see today was cut out of the chalk hillside in 1778 - on the site of a much older white horse - by the land-owner at the time, Mr Gee. It's said that Gee destroyed the original image as it was a bad picture of a real horse. Major repairs were made to the horse in 1873 and again in the 1950s, when concrete was poured over the image to preserve its clear, new-looking, white shape. Hardly in keeping with tradition - though it does mean the horse looks good for its age.

Measuring 55 metres long and 33 metres high, with an eye circumference of 7.6 metres, the White Horse overlooks a magnificent panorama. There's plenty of scope for riding and hiking up the trails around it and the land above it is a natural kite flying spot, with more than a few paragliders flying on the warm air currents.

Many folk tales about Wiltshire's white horses have developed through the ages. The Westbury Horse has its own story too. Local legend says that when the nearby village church clock strikes midnight the horse goes down to drink at a small stream. There are even some locals who claim to have seen this with their own eyes.

Example:

Where can you find a lot of white horses carved on hillsides?

In Wiltshire
.....

(Do not use more than three words in your answer.)

1. How far is the Westbury Horse from Westbury Station?

.....

2. How many theories are mentioned about the origin of the Westbury Horse?

.....

3. When did horses have religious importance?

.....

4. When did Mr Gee make a new horse image at Westbury?

.....

5. How many times has the Westbury Horse been changed altogether?

.....

6. What is the present Westbury Horse made of?

.....

7. How tall is the Westbury Horse?

.....

8. Name one activity which people do near the Westbury Horse.

.....

9. When is the horse supposed to go down to the stream to drink?

.....

